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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Robert W. Thomson, et al.      Docket: 102115-200  
Serial No.: 09/808,281      Art Unit: 2161  
Filed: March 14, 2001      Examiner: Not yet assigned  
Assignee: CONXIA, INC.  
Title: INTERNET BASED WARRANTY AND REPAIR SERVICE

Certificate of Mailing

Date of Deposit 5/25/01

I hereby certify under 37 CFR 1.8(a) that this correspondence (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated above and is addressed to Commissioner for Patents, Washington, DC 20231.

Signed: *Clement J. Naples*

Name: Clement J. Naples

**COMPLETION OF FILING REQUIREMENTS  
NONPROVISIONAL APPLICATION**

BOX MISSING PARTS  
COMMISSIONER FOR PATENTS  
WASHINGTON, D.C. 20231

Dear Sirs:

- ☒ This replies to the Notice to File Missing Parts of Application (PTO-1533) mailed April 25, 2001.
- ☒ A copy of the Notice to File Missing Parts of Application – Filing Date Granted (Form PTO-1533) is enclosed.

**1. DECLARATION OR OATH**

- ☒ An unsigned declaration or oath was filed. Enclosed is the original signed declaration or oath for this application.
- ☐ The declaration or oath that was filed was determined to be defective. A new original oath or declaration is attached.

**2. AMENDMENT CANCELING CLAIMS**

☐ Cancel claims [list the CLAIMS TO BE CANCELLED] inclusive.

**3. TRANSMITTAL OF ENGLISH TRANSLATION OF NON-ENGLISH LANGUAGE PAPERS**

☐ Submitted herewith is an English translation of the non-English language application papers as originally filed. Also submitted herewith is a statement by the translator of the accuracy of the translation. It is requested that this translation be used as the copy for examination purposes in the PTO.

**4. SUBSTITUTE (FORMAL) DRAWINGS IN COMPLIANCE WITH 37 CFR 1.84**

☒ Submitted herewith are 20 sheets of substitute drawings for this application in response to the Notice to File Missing Parts mailed 4/25/01. Please note that original Figure 3 has been replaced with new Figures 3a and 3b. No new matter is intended in the formal drawings and it is believed no new matter is included.

**5. COMPLETION FEES**

☒ Completion Fees included:

|  |                                   |          |          |
|--|-----------------------------------|----------|----------|
| LATE PAYMENT OF FILING FEE AND/OR LATE<br>FILING OF ORIGINAL DECLARATION OR OATH |                                   | \$130.00 | \$130.00 |
|  | REDUCTION FOR SMALL ENTITY BY 50% | \$ 65.00 | \$00.00  |
| SUBTOTAL   |                                   |          | \$130.00 |

☒ TOTAL COMPLETION FEES ARE **ONE HUNDRED AND THIRTY AND NO/100 DOLLARS**

☐ Applicant believes that no extension of term is required. However, this conditional petition is being made to provide for the possibility that applicant has inadvertently overlooked the need for a petition and fee for extension of time.

**7. TOTAL FEE DUE**

|                |          |
|----------------|----------|
| COMPLETION FEE | \$130.00 |
| EXTENSION FEES |          |
| TOTAL          | \$130.00 |


**8. METHOD OF PAYMENT OF FEES**

- ☐ Check in the amount of [insert CHECK AMOUNT].
- ☒ Charge Account No. 23-1665 in the amount of \$130.00

**9. AUTHORIZATION TO CHARGE ADDITIONAL FEES**

The Commissioner is hereby authorized to charge any additional fees which may be required under 37 CFR §§1.16, 1.17, 1.18, or credit any overpayment to Account No. 23-1665.

Respectfully Submitted,  
ROBERT W. THOMSON, et.al. .

  
\_\_\_\_\_  
Gregory S. Rosenblatt

Date: 5/25, 2001  
Reg. No. 32,489  
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UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
www.uspto.gov

| APPLICATION NUMBER | FILING/RECEIPT DATE | FIRST NAMED APPLICANT | ATTORNEY DOCKET NUMBER |
|--------------------|---------------------|-----------------------|------------------------|
| 09/808,281         | 03/14/2001          | Robert W. Thomson     | 102115-200             |

CONFIRMATION NO. 4268

27267  
WIGGIN & DANA  
ATTENTION: PATENT DOCKETING  
P.O. BOX 1832  
NEW HAVEN, CT 06508-1832

## FORMALITIES LETTER



\*OC00000006004721\*

Date Mailed: 04/25/2001

## NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

*Filing Date Granted*

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- **The balance due by applicant is \$ 130.**

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
  - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. ( 5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);

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*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE